

AcceleDent[®]



Frequently Asked Questions

- Is there a trouble-shooting guide available?**
Yes. There is a trouble-shooting guide available [here](#).
- Is there any clinical trial information available?**
Yes. To review the clinical trial data and results, click [here](#).
- What if my patient has an open bite?**
AcceleDent has been designed to work with only 3 points of contact: 2 posterior and 1 anterior. A Mouthpiece has been designed to work effectively in an open bite malocclusion.
- Can a patient use AcceleDent 10 minutes before their appointment and 10 minutes after their appointment?**
It is recommended that patients use AcceleDent for 20 minutes continuously per day. However, some doctors have reported that patients' discomfort after adjustments at an orthodontic appointment is decreased by using AcceleDent just prior to and immediately after their appointment.
- Are there special sterilization procedures outlined for the Mouthpieces?**
Yes. Detailed sterilization procedures are provided in the AcceleDent Ortho Guide or click [here](#).
- Does a patient continue with the same Mouthpiece throughout their treatment?**
In some cases the orthodontist may change Mouthpieces to adjust for a new bite or tooth position.
- How will I be able to tell if the patient is using the AcceleDent for the instructed 20 minutes per day?**
The Charging Port has the ability to track the patient's usage; ask the patient to bring in their Activator so that you can check the usage while the patient is in the office. Place the patient's Activator onto a Charging Port to view patient usage via the Smart Display window.
- How do patients benefit from using AcceleDent?**
AcceleDent is designed for faster orthodontic treatment. It's a non-invasive and non-surgical device, and is very easy to use. Faster orthodontic treatment may lead to increased patient satisfaction, which can promote increased patient referrals. Faster treatment may also reduce oral health issues (white spot lesions, gingival health, caries, etc) related to dental hygiene.
- How does offering AcceleDent to our patients benefit the practice?**
There are many ways in which your practice may see benefits. AcceleDent not only helps differentiate your practice, but it may also increase referrals from dentists, hygienists, and patients. Faster orthodontic treatment time can mean it is easier for patients to make the decision to start treatment today, and happier patients can mean more new patient starts from adults, teens, and children.
- What benefits may Treatment Coordinators see by offering AcceleDent?**
Treatment Coordinators can see an increase in case acceptance in both children AND adults and may also see a reduction in 2nd and 3rd opinions. This helps instill confidence in both the practice and the doctor, and drives increased patient satisfaction. AcceleDent also provides yet another opportunity for the Treatment Coordinator to provide patient education.

- How will I explain about the cost of AcceleDent to patients?**

It is very important to discuss and build the value of a faster, more comfortable treatment experience. Be clear about the cost and financing options as you educate and reassure patients and parents, without having preconceived ideas of what patients can pay. Make sure you offer the same options to every patient, and recognize that shorter treatment times with AcceleDent may mean offering different payment options.
- How does AcceleDent work?**

By inserting the Mouthpiece – fitted around your existing orthodontics – and turning on the Activator for 20 minutes every day, AcceleDent can speed up tooth movement by up to 50%. Faster tooth movement may decrease the duration of your orthodontic treatment – and can even help to make your orthodontics more comfortable.
- Is AcceleDent safe?**

Yes. AcceleDent with SoftPulse Technology™ has been demonstrated safe and reliable in US clinical trials. It is a Class II medical device that has been cleared for use by the FDA – the government agency that approves drugs and medical devices.
- By how much time will AcceleDent reduce my treatment?**

Research has shown that tooth movement is accelerated by up to 50%– potentially shortening conventional orthodontic treatment time.
- What orthodontic treatment does AcceleDent work with?**

AcceleDent works in conjunction with most orthodontics. Please ask your orthodontist if AcceleDent is a good option for you.
- How is the orthodontic treatment accelerated?**

Your orthodontics work on their own by moving your teeth in specific directions. AcceleDent generates small vibrations – micropulses – enhancing the movements directed by your orthodontics which may allow for faster overall treatment.
- How do I know if I am biting into the Mouthpiece correctly and with the right amount of force?**

Bite pressure on the Mouthpiece should be just firm enough to hold your AcceleDent in place without using your hands. Avoid biting forcibly on the Mouthpiece as that may cause excessive wear.
- Can I try to wear AcceleDent while I am sleeping?**

No. It is not recommended that AcceleDent be used while sleeping.
- Do I have to do the full 20 minute treatment at one time?**

Yes. It is recommended that you use your AcceleDent for a continuous 20 minute period each day.
- If I absolutely have to interrupt the 20 minute session for a few minutes, when I turn my AcceleDent back on, does it remember how long I used it?**

Yes. AcceleDent will remember how long you used it as long as the interruption does not exceed 5

minutes. After 5 minutes of being turned off, AcceleDent will work for a full session of 20 minutes at its next use.

- **Is there some way that AcceleDent can “track” my usage?**
Yes. Docking the Activator/Travel Shell on the Charging Port also allows the usage history and details to be displayed. The amount of usage can then be observed on the Smart Display.
- **Can AcceleDent remind me to use it on a daily basis?**
No. AcceleDent is not designed to provide reminders. It is recommended that you make AcceleDent part of your daily routine in order to maximize its benefit to you.
- **How often does AcceleDent need to be recharged?**
The Activator should be recharged every 3 days or when no lights are visible on the Battery Gauge.
- **If I use AcceleDent for more than the recommended 20 minute treatment time, does it add incremental benefit?**
No. Additional daily use greater than the prescribed 20 minutes duration is not recommended.
- **What is the best way to clean AcceleDent?**
The Mouthpiece should be rinsed well with lukewarm water after each use. You may occasionally use a soft liquid dishwashing detergent, a mild soap, or toothpaste to gently brush the Mouthpiece. The Activator can be wiped with a soft cloth as necessary. The metal contacts of the Activator must be free of any dirt or residue and may be cleaned with a Q-Tip® as needed. It is recommended that you allow AcceleDent to air dry before being stored in the Travel Shell. **Do not place the Mouthpiece or the Activator in a dishwasher as this will void the warranty and could cause damage to the product.**
- **Can I use my AcceleDent in the shower?**
No. AcceleDent is not water-resistant and should not be used in the shower.
- **Can I sanitize my AcceleDent and share it with a friend or family member who also has braces?**
No. AcceleDent is an FDA cleared, single-user prescription device. Sharing the AcceleDent and/or Mouthpiece is prohibited. Your orthodontist prescribed AcceleDent for your use only based upon your unique orthodontic treatment plan. Use of AcceleDent without the supervision and direction of an orthodontist may result in adverse unintended consequences.
- **Is my AcceleDent under warranty?**
Yes, the details of the warranty can be found in the DFU, click [here](#).
- **What type of battery does AcceleDent contain?**
The rechargeable battery in AcceleDent is a medical grade Lithium ion battery.
- **What shall I do with my AcceleDent once treatment is finished?**
You should dispose of your AcceleDent as you would with any other device with a rechargeable battery. Reference the “Disposal” section of the Directions for Use manual for further details, click [here](#).

- **Is AcceleDent eligible under my HSA (Healthcare Savings Account)?**

When prescribed by a licensed dental professional, AcceleDent may be eligible under your HSA; however, it is always a good idea to check with your HSA Plan Administrator.

- **How can I get further information regarding AcceleDent?**

Please contact your orthodontist regarding the proper use of your AcceleDent.